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A handwritten signature in black ink that reads "Grafunkt". The signature is written in a cursive, flowing style.

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24 March 2020

A message from Grafunkt to You on COVID-19

Since earlier this year, Grafunkt has been closely monitoring the situation. We would like to assure you that your health and safety is of our utmost priority.

Grafunkt has been practising extra precautionary measures to ensure the safety of our staff and clients, and in playing out part in being responsible to the community.

These measures include both our showroom and cafe:

- Daily disinfection of showroom, including frequent touch points, our display pieces and work stations
- Daily temperature check of all working staff
- Social-distancing between staff in the showroom (separate work stations)
- Thorough disinfection of café tables after every use

Rest assured that Grafunkt is keeping in full compliance to the recommendations by our government, and will update our measures according to updates on the situation.

Regarding your orders:

As you know, our partner brands are established in various parts of the world, including Europe and Japan, some of which have been more affected, resulting in health and quarantine measures established by their respective governments to contain the virus.

We seek your understanding in this situation, where our partner brands and their factories are complying to these sanctions for the better of the wider community. As such, existing and upcoming orders may be slightly affected/delayed.

However, we remain in constant close contact with our partner brands. They have all demonstrated timely and fastidious updates with regards to their work situations, and are providing assistance where needed. Our teams are working as hard, if not harder, to ensure that our customers still receive the level of professionalism and quality they deserve despite the situation.

Grafunkt is and will do our best to keep our clients updated on their orders in a timely manner should it be affected by the new measures put in place by the various governments globally. We have always kept our clients updated via their dedicated POC, and we will continue to disburse order specific updates where necessary in this manner.

Grafunkt's showroom and café will continue operations as per usual during this period, unless otherwise notified. Should you have any queries, please reach out to us at info@grafunkt.com or call us at +65 6336 6046.

We thank you for your understanding during this difficult, and we promise to tide it through with positivity and professionalism.

Yours sincerely,

The Grafunkt Team